

## **Section 10: Congregate Care**

### **General Information (\*49)**

#### **I. PURPOSE**

To describe how congregate care needs of Swift County residents as well as potential evacuees from other counties will be handled.

#### **II. RESPONSIBILITIES**

Congregate care will be provided by local, regional, state, and national support and volunteer agencies.

- A. Primary Needs: Emergency Housing, Feeding, Clothing, and Counseling.
- B. Opening of registration and reception centers and / or shelters.
- C. Staffing of registration and reception centers.
- D. Inquiry and referral of disaster victims.
- E. Stocking and maintenance of supplies in shelters.
- F. Security within shelters.
- G. Liaison with Incident Commander or EOC.
- H. Waste Management.

#### **III. EMERGENCY HOUSING, FEEDING AND COUNSELING**

1. EMERGENCY HOUSING: Swift County Human Service, Swift County Ministerium, American Red Cross, Salvation Army.
2. EMERGENCY FEEDING: American Red Cross, Salvation Army, Minnesota-Wisconsin Baptist Convention, area grocery stores and restaurants.
3. COUSELING: American Red Cross, Salvation Army, Lutheran Disaster Response, Woodland Center, Crisis Intervention Team, Swift County Ministerium.

# Standard Operation Guide Line to Section 10

## Congregate Care

### I PURPOSE

This SOG is intended to provide general information and guidance necessary to allow organizations to meet the needs of county residents and potential incoming evacuees from other areas.

### II RESPONSIBILITIES

A. The Swift County Human Services Director will notify congregate care agencies to provide assistance. (\*49)

B. Agencies will provide the Swift County Human Service Director with primary and back up 24-hour contacts.

C. Agencies will *maintain* their own emergency operations plans and provide Swift County with a copy. (\*48)

D. Agencies will provide necessary support to deal with the scope of the emergency.

E. The Red Cross will be responsible for coordinating:

Various components, such as victim registration, emergency housing, feeding, clothing, crisis counseling for victims, and inquiry and referral; also responsible for the mass care system working with Countryside Public Health. The County Emergency Management Director will assist in any manner possible to expedite these actions. (\*48, \*49)

F. Countryside Public Health responsibilities are included on section10 page 5.

### III ADDITIONAL INFORMATION IS OUTLINED IN THE FOLLOWING

Supporting Documents	Page
Red Cross Information . . . . .	10-3

## **Section 10: Congregate Care Red Cross Information**

The pages that follow are the most current edition outlined therein are procedures for implementing a mass care system (organization, duties, staffing, crisis training, logistics, etc.), procedures for the opening and closing of shelters, staffing plans for public reception centers and shelters, and the procedures for opening and closing such reception centers and shelters.

## **Section 10: Congregate Care**

### **Coordination of Congregate Care (\*69)**

#### I. COORDINATION OF CONGREGATE CARE (\*48)

The Director of the Swift County Human Services will be responsible for providing overall coordination of the congregate care function together with the American Red Cross. In order to facilitate this coordination, Swift County Human Services will provide a representative for the Swift County Emergency Operating Center (EOC).

II. Counseling for victims will be coordinated by Swift County Human Services and service may be provided by Woodland Center, Counseling Associates, American Red Cross, Salvation Army, Swift County Ministerium and related MN VOAD agencies.

#### III. AVAILABLE RESOURCES/FACILITIES (\*49)

These congregate care resources/facilities are described in the Swift County Resource Guide, the evacuation, traffic control and security in Section 7 of the Swift County Emergency Plan.

- A. (Potential) Reception and Registration Centers (for incoming evacuees from other areas).
- B. Congregate Care Facilities (schools, churches, armories, motels, etc)
- C. Mass Feeding Providers
- D. Managing volunteers and donations

#### IV. SUPPORTING DOCUMENTS

The government agencies and private sector organizations that have agreed to carry out the congregate care responsibilities listed in this plan are expected to develop whatever standard operating procedures (SOPs) they may need.

#### V AUTHENTICATION

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Director Swift County Human Services

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Date

## **Section 10: Congregate Care**

### Countryside Public Health

Countryside Public Health (CPSH) is used to inspect, arrange support, early detection of and reporting mitigation and evaluation of expected and unexpected public health conditions.

CSPH is responsible for inspection and subsequent disposal of contaminated food supplies.

CSPH is responsible for initiating, maintaining, and demobilizing medical surge capacity, including Mutual Aid Agreements for medical facilities, equipment and medical/general health supplies.